

There is no import button

This track is a teaching bridge. Five9's public pages name Cisco as a SIP gateway type. They do not publish a wizard that reads a UCCX script or a UCCE dial plan and emits a domain. The planning order still applies on the Five9 side: skills, users, lists, dispositions, profiles, then campaigns. A cutover that starts by 'moving the script' skips the objects the script will name.

Call this track a teaching bridge

Start from the Five9 planning order

Sources and go deeper

Planning your implementation. vendor.

<https://documentation.five9.com/bundle/basic-admin/page/basic-admin/intro/planning-your-implementation.htm>.

last checked 2026-10.

SIP trunk options chapter. vendor.

https://documentation.five9.com/bundle/technical-reqs/page/technical-reqs/SIP-trunk-options/_ch-five9-sip-trunk-options.htm.

last checked 2026-10.

Technical requirements PDF. vendor.

<https://documentation-be.five9.com/bundle/five9-technical-requirements/raw/resource/enus/five9-technical-requirements.pdf>.

last checked 2026-10.

RFC 3261, SIP: Session Initiation Protocol. rfc. <https://www.rfc-editor.org/rfc/rfc3261>.

last checked 2026-10.

confirm. Five9 publishes Cisco as a SIP gateway type. This lab did not find an official UCCX or UCCE migration wizard. Mappings below are instructional. last checked 2026-10.