

Numbers, lists, and ANI are a data project

DNIS values, calling lists, dispositions, and do-not-call entries are domain data. They are not inside the Cisco script file. A cutover that moves only the IVR still has nothing to dial and nowhere legal to send a call.

Campaign profiles hold the ANI override. Local ANI is not the Certified Caller program. If the old system presented a specific caller ID, create the profile and assign it in Advanced mode, then ask separately whether attestation is in scope.

Load lists, DNC, and dispositions as data

Assign the ANI profile

Sources and go deeper

Planning your implementation. vendor.

<https://documentation.five9.com/bundle/basic-admin/page/basic-admin/intro/planning-your-implementation.htm>.

last checked 2026-10.

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Data retention. vendor. <https://www.five9.com/legal/dataretention>. last checked 2026-10.

RFC 8224, Authenticated Identity Management in SIP. rfc.

<https://www.rfc-editor.org/rfc/rfc8224>. last checked 2026-10.

ITU-T E.164, international public telecommunication numbering. standard.

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