

Read the map before you add a box

Integration maps fail when a logo is enough. Salesforce in the IVR is a module. Salesforce on the desktop is an adapter. Certified Caller is not the ANI. RedSky is not the ITSP. Verint is not automatically your WEM. Studio regions are not Equinix edges. Open the ecosystem page, filter the glossary, and check the integration table against whatever you are about to buy. If the row is missing, you do not yet have a citation. Check the integration row before you buy
Split logos that hide two products

Sources and go deeper

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