

How to answer without inventing

An interview answer in this lab has four beats: the object, the behavior, the page, and the gap. 'A stopped inbound campaign does not answer. The inbound topic says callers hear busy. I have not memorized a numeric abandon default.' That is a complete answer.

The interview deck on this site uses the same links as the lessons. If you cannot say the page, say you do not know. Guessing a port, a percent, or a cert code is a worse answer than silence.

Use object, behavior, page, and gap

Prefer a marked unknown to a fake precision

Sources and go deeper

Planning your implementation. vendor.

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last checked 2026-10.

Default campaign settings. vendor.

<https://documentation.five9.com/bundle/campaign-admin/page/campaign-admin/configuring-campaigns/configuring-dialing-mode.htm>.

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IVR modules. vendor.

https://documentation.five9.com/bundle/ivr-admin/page/ivr-admin/modules/_ch-modules.htm.

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IANA service names and port numbers. ports.

<https://www.iana.org/assignments/service-names-port-numbers/service-names-port-numbers.xhtml>.

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