

DNS, codecs, and the default voice Worked example

Write the PDF facts and the practitioner note on two lines.

SRV and G.711

ptime as uncertain

RFC 4733 if DTMF matters

A reader can see which line is official.

Sources and go deeper

Technical requirements PDF. vendor.

<https://documentation-be.five9.com/bundle/five9-technical-requirements/raw/resource/enus/five9-technical-requirements.pdf>.

last checked 2026-10.

SIP trunk options chapter. vendor.

https://documentation.five9.com/bundle/technical-reqs/page/technical-reqs/SIP-trunk-options/_ch-five9-sip-trunk-options.htm.

last checked 2026-10.

RFC 3261. rfc. <https://www.rfc-editor.org/rfc/rfc3261>. last checked 2026-10.

RFC 4733. rfc. <https://www.rfc-editor.org/rfc/rfc4733>. last checked 2026-10.

RFC 3550, RTP. rfc. <https://www.rfc-editor.org/rfc/rfc3550>. last checked 2026-10.

RFC 3551, RTP profile for audio and video. rfc. <https://www.rfc-editor.org/rfc/rfc3551>. last checked 2026-10.

ITU-T G.711. standard. <https://www.itu.int/rec/T-REC-G.711>. last checked 2026-10.

RFC 1035, domain names. rfc. <https://www.rfc-editor.org/rfc/rfc1035>. last checked 2026-10.

RFC 2782, DNS SRV. rfc. <https://www.rfc-editor.org/rfc/rfc2782>. last checked 2026-10.

confirm. A 20 ms packet time is a practitioner note about Cisco gateways, not a figure quoted from the Five9 technical requirements in this lab. last checked 2026-10.