

BYOC and PSTN

BYOC Cloud: your carrier, Genesys media, no customer Edge on that path. Quick start order: location, trunk, outbound route, number plan. New cloud trunks use Dynamic Cloud Voice. Copy allowlists from the current article. BYOC Premises keeps phones and trunks on your Edge. Another site is failover only. Genesys Cloud Voice is the door where Genesys is the carrier.

Sources and go deeper

Last checked 2026-10

BYOC Cloud overview (Resource Center) <https://help.genesys.cloud/articles/byoc-cloud-overview/> Last checked 20

About BYOC Cloud (Resource Center) <https://help.genesys.cloud/articles/about-byoc-cloud/> Last checked 2026-10

Set up emergency services with BYOC (Resource Center) <https://help.genesys.cloud/articles/set-up-emergency-ser>

BYOC Cloud quick start guide (Resource Center) <https://help.genesys.cloud/articles/byoc-cloud-configuration-ov>

Dynamic Cloud Voice platform overview (Resource Center) <https://help.genesys.cloud/articles/dynamic-cloud-voic>

Number plan information (Resource Center) <https://help.genesys.cloud/articles/number-plan-information/> Last ch

Monitor cloud media resources (Resource Center) <https://help.genesys.cloud/articles/monitor-cloud-media-resour>

RFC 3261 SIP (RFC) <https://www.rfc-editor.org/rfc/rfc3261> Last checked 2026-10

AWS regions for Genesys Cloud Voice (Resource Center) <https://help.genesys.cloud/articles/aws-regions-genesys->

Overview of Genesys Cloud (Resource Center) <https://help.mypurecloud.com/articles/overview-of-genesys-cloud/> L

BYOC Premises Edge groups (Resource Center) <https://help.genesys.cloud/articles/edge-groups-overview/> Last che

Genesys Cloud Developer Center (Developer docs) <https://developer.genesys.cloud/> Last checked 2026-10

General developer docs. This is the Developer Center home, not a page written for this room alone.

Genesys Community (Community) <https://community.genesys.com/> Last checked 2026-10

Community home, not a thread about this room.

RFC 3550 RTP (RFC) <https://www.rfc-editor.org/rfc/rfc3550> Last checked 2026-10

Protocol specification.

Session Initiation Protocol (Wikipedia) https://en.wikipedia.org/wiki/Session_Initiation_Protocol Last checked

Background article. It is not a Genesys Cloud product page.

CypherMonkey Labs

' 2026 CypherMonkeyLabs ?

<https://cyphermonkeylabs.com>

<https://github.com/CypherMonkeyLabs>

<https://linktr.ee/cypherMonkey>

<https://github.com/CypherMonkeyLabs/genesys-cloud-lab-free-university-mesmerizing>

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