

Certification path

GC-GCP is the professional exam. GC-GCD is the developer exam. Specialist rows are names: Architect, Workforce Management, Scripting, Quality, Outbound, Speech and Text Analytics. Two AI exams are named separately: AI ? GPE & GPR, and AI ? Digital Bots & Knowledge. Re-open the catalog and the announcement before you enroll or book. This lab?s quiz is not Genesys? practice exam.

Sources and go deeper

Last checked 2026-10

Genesys Cloud Professional Certification (GC-GCP) (Official page) confirm Last checked 2026-10

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Genesys technical certifications announcement (Official page) confirm Last checked 2026-10

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Genesys Cloud Developer Center (Developer docs) <https://developer.genesys.cloud/> Last checked 2026-10

General developer docs. This is the Developer Center home, not a page written for this room alone.
Genesys Cloud Resource Center (Resource Center) <https://help.genesys.cloud/> Last checked 2026-10
Resource Center home. Confirm the matching article for this room.

Genesys Community (Community) <https://community.genesys.com/> Last checked 2026-10
Community home, not a thread about this room.

Genesys (company) (Wikipedia) [https://en.wikipedia.org/wiki/Genesys_\(company\)](https://en.wikipedia.org/wiki/Genesys_(company)) Last checked 2026-10
Background article. It is not a Genesys Cloud product page.

CypherMonkey Labs

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<https://cyphermonkeylabs.com>

<https://github.com/CypherMonkeyLabs>

<https://linktr.ee/cypherMonkey>

<https://github.com/CypherMonkeyLabs/genesys-cloud-lab-free-university-mesmerizing>

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