

Lab checklist

Location, trunk, and number plan exist before the first DID.

Transport matches on both ends of the trunk.

Inbound flow and in-queue flow are published.

Queue members are On Queue and under utilization.

Emergency class and route have a named owner. Do not place a surprise live emergency call.

Confirm before relying. The cited page wins.

This is an independent, free, learning-only student project. It respects every company and vendor, and every t

<https://cyphermonkeylabs.com>

<https://github.com/CypherMonkeyLabs>

<https://linktr.ee/cypherMonkey>

<https://github.com/CypherMonkeyLabs/genesys-cloud-lab-free-university-mesmerizing>

Sources and go deeper

Last checked 2026-10

About Architect (Resource Center) <https://help.genesys.cloud/articles/about-architect/> Last checked 2026-10

Genesys Cloud Developer Center (Developer docs) <https://developer.genesys.cloud/> Last checked 2026-10

General developer docs. This is the Developer Center home, not a page written for this room alone.

Genesys Community (Community) <https://community.genesys.com/> Last checked 2026-10

Community home, not a thread about this room.

Genesys (company) (Wikipedia) [https://en.wikipedia.org/wiki/Genesys_\(company\)](https://en.wikipedia.org/wiki/Genesys_(company)) Last checked 2026-10

Background article. It is not a Genesys Cloud product page.