

Configuration checklist

Configuration checklist ? Teams Phone

Sources: setting up your phone system, dial plans, voice routing, Direct Routing plan.

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- ☐ Tenant and verified domain confirmed
- ☐ User homed online, not Islands, for Direct Routing
- ☐ Teams Phone license, and a PSTN option named out loud
- ☐ Resource accounts licensed as resource accounts
- ☐ Dial plan: first matching normalization rule wins
- ☐ Voice routing policy ordered, route lists a backup gateway
- ☐ SBC FQDN paired, certificate name matches
- ☐ TCP 5061 to all three commercial proxies
- ☐ Media ranges open, or bypass documented
- ☐ Emergency location is dispatchable for that network
- ☐ Compliance recording policy granted if the business records
- ☐ One owner for number transforms during coexistence

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