

01 Foundations

01 Foundations

Pro tips

? Confirm the tenant, the verified domain, and the admin role before you touch a voice route.

? A resource account is disabled for interactive sign-in. It still needs the license the voice app requires.

? Calling Plan, Operator Connect, Teams Phone Mobile, and Direct Routing can live in one tenant. They are not the same purchase.

Interview traps

? Treating a guest, or an admin in the wrong tenant, as if they can grant a voice routing policy.

? Opening an SBC ticket when the domain is unverified and the user has no Teams Phone license.

Cheat sheet

Tenant boundary

Identity Entra ID user, room, or resource account

Domain verified before phone numbers

Role Teams administrator, named

Order identity, license, policy, then dial tone

Facts in the long lessons were checked 14 October 2026. This sheet is a memory aid.

CypherMonkey Labs ? <https://cyphermonkeylabs.com> ? <https://github.com/CypherMonkeyLabs> ? <https://linktr.ee/cypherMonkey> ? <https://github.com/CypherMonkeyLabs/microsoft-voice-cc-lab-free-university-mesmerizing> ? (c) 2026 CypherMonkeyLabs. Independent educational project, not affiliated with or endorsed by any vendor. Comparison notes describe only public pages this lab opened. They do not rank vendors. Trademarks belong to their owners. MIT code, CC BY-NC-SA content. Contact <https://cyphermonkeylabs.com/#contact>.