

Devices and media

Phones, rooms, and media bypass change where RTP flows. Signaling still belongs to Teams.

- Certified phones: A bargain SIP phone is not a Teams client. The certified list is the product boundary.
- Teams Rooms: A room account with a user license and a strict Conditional Access policy is a dark screen at the start of a meeting.
- SIP Gateway and analog: Elevators, door phones, and fax machines do not run the Teams client.
- Media bypass: Bypass changes where RTP flows. It does not change where SIP flows.
- Local media optimization: A branch SBC with one public interface can still hairpin local users out and back.
- Common area phones, again, as devices: The license sentence and the device sentence meet at the hallway.

CUCM

Cisco CUBE is one of the SBC families named in this lab's certification lesson. A certified release can be the Direct Routing SBC between Unified CM and Teams.

The tenant still needs a verified domain on the SBC FQDN, and the user still needs Teams Phone. The studio translator does not open a live AXL session. Confirm the current certified release before you build.

Webex

Teams Phone and Webex Calling are separate clouds. This lab does not describe a feature that registers a Webex Calling user into a Teams tenant.

A number move is usually a carrier port, a certified SBC, or a meetings interop product. Confirm before relying.

UCCE

Unified CCE stays the ACD until you migrate it. Microsoft's contact-center articles name Connect, Extend, and Unify. They do not name a UCCE connector in the notes this lab cites.

Voice into Teams is still Direct Routing or Operator Connect. The routing script stays on the contact-center product you bought. Confirm the vendor's current model. Source: <https://learn.microsoft.com/en-us/microsoftteams/teams-contact-center>.

Sources and go deeper

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