

Certifications and status

MS-700 is still live, with a skills update on Oct 27 2026; it is NOT retired and has no replacement. MB-280 retired Jul 31 2026, with AB-210 as its successor; AB-210 is in beta.

- MS-700 on 14 October 2026: MS-700 is still live, with a skills update on Oct 27 2026; it is NOT retired and has no replacement.
- MB-280, AB-210, and AB-250: These three numbers get swapped in job posts. Only one of them is the contact-center exam.
- AZ-900 and SC-900: Fundamentals help with Azure and identity vocabulary. They do not make you a voice engineer.
- Learning paths that match the job: A random trail of modules will not assemble a dial plan in your head.
- The status board: Dates are the part that makes a certification answer true or false.
- How to use the readiness map: A self-rating is useful only if a low score points at a lesson.

CUCM

Cisco CUBE is one of the SBC families named in this lab's certification lesson. A certified release can be the Direct Routing SBC between Unified CM and Teams.

The tenant still needs a verified domain on the SBC FQDN, and the user still needs Teams Phone. The studio translator does not open a live AXL session. Confirm the current certified release before you build.

Webex

Teams Phone and Webex Calling are separate clouds. This lab does not describe a feature that registers a Webex Calling user into a Teams tenant.

A number move is usually a carrier port, a certified SBC, or a meetings interop product. Confirm before relying.

UCCE

Unified CCE stays the ACD until you migrate it. Microsoft's contact-center articles name Connect, Extend, and Unify. They do not name a UCCE connector in the notes this lab cites.

Voice into Teams is still Direct Routing or Operator Connect. The routing script stays on the contact-center product you bought. Confirm the vendor's current model. Source: <https://learn.microsoft.com/en-us/microsoftteams/teams-contact-center>.

Sources and go deeper

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A note from the student behind this lab

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