

Config checklist

1. Line CSS before device CSS.
2. Emergency partition before any 9.@ partition.
3. Inbound dial-peer named. Dial-peer 0 means you missed.
4. Early offer or delayed offer written down per leg.
5. Webex location PSTN model named before the trace.
6. Teams connectivity type named before the SBC trace.

Sources: [CUCM 15 system configuration](#), [Webex Calling help](#), [Direct Routing plan](#).

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Sources and go deeper

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Opened 2026-10. A row marked confirm has no link, because that page was not verified.

Cisco. System Configuration Guide for CUCM, Release 15.

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/15/systemConfig/cucm_b_system-configuration-guide-15.html. last checked 2026-10

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<https://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/series.html>. last checked 2026-10

Webex. Get started with Webex Calling. <https://help.webex.com/en-us/article/8jda92/Webex-Calling>. last checked 2026-10

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<https://community.cisco.com/t5/collaboration-knowledge-base/tkb-p/4691-docs-collaboration-voice-video>. last checked 2026-10

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Cisco. Collaboration 12 SRND book. confirm. The historical Collaboration 12 SRND path opened as a product listing, not the design book. Use the Preferred Architecture index, which was opened. last checked 2026-10