

E911 cheat sheet

Kari's Law

- Dial 911 with no prefix.
- Notify a staffed place, with callback and the location you have.
- A 9-911 habit can remain as a translation. It does not replace 911.

RAY BAUM'S Act §506

Dispatchable location: street address plus floor, suite, or room. Confirm scope and dates in the current FCC MLTS rules. This sheet is not legal advice.

Vocabulary

- ERL: a zone with one dispatchable location.
- ELIN: the callback number that represents that zone.
- ALI: database that turns the ELIN into an address.
- PSAP: the center that answers 911.
- Give a busy zone more than one ELIN.
- Callback to the ELIN should reach the phone that called.

On premises vs cloud

On premises: discover by switch port, subnet, or access point; send the ELIN. Cloud: civic address on the location; roaming clients refresh it. HELD (RFC 5985) queries a location server. PIDF-LO is RFC 4119. Test with the provider's test number, often 933, not with a live 911 call.

UC Lab field card · fictional examples only · confirm RFCs and current vendor docs before production changes.

Sources and go deeper

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Opened 2026-10. A row marked confirm has no link, because that page was not verified.

Webex. Get started with Webex Calling. <https://help.webex.com/en-us/article/8jda92/Webex-Calling>. last checked 2026-10

Cisco. System Configuration Guide for CUCM, Release 15.

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/15/systemConfig/cucm_b_system-configuration-guide-15.html. last checked 2026-10

Protocol and ports. CUCM 15 TCP and UDP port usage.

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/15/systemConfig/cucm_b_system-configuration-guide-15/cucm_m_tcp-and-udp-port-usage-12-0.html. last checked 2026-10

Community. Cisco Community, Collaboration knowledge base.

<https://community.cisco.com/t5/collaboration-knowledge-base/tkb-p/4691-docs-collaboration-voice-video>. last checked 2026-10

Wikipedia. Voice over IP (Wikipedia). https://en.wikipedia.org/wiki/Voice_over_IP. last checked 2026-10

Cisco. Emergency-calling statute for your country. confirm. No emergency-law page was opened for this block. Confirm the rule that applies where the site is. last checked 2026-10