

# Glossary

Short definitions used in this lab. Rooms hold the longer form.

| Item               | What to remember                                             | Source  |
|--------------------|--------------------------------------------------------------|---------|
| Control Hub        | The organization console.                                    | nuylwki |
| Local Gateway      | Customer edge for premises PSTN. Not a phone registrar.      | t9xctu  |
| Entry point        | Where a contact-center call arrives.                         | utqcm7  |
| Dedicated Instance | Customer UC applications in Webex, not multi-tenant Calling. | T5-R01  |
| HELD               | The location request phones use toward RedSky.               | av6oo3  |

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## Sources and go deeper

Checked links were opened this month. A confirm row has no address because that page was not opened.

- **Wikipedia** [Webex \(Wikipedia\)](#) last checked 2026-10
- **Vendor doc** [Webex Help Center](#) last checked 2026-10
- **DevDocs** [Webex developer documentation](#) last checked 2026-10
- **DevDocs** [Webex developer getting started](#) last checked 2026-10
- **Community** [Webex community](#) last checked 2026-10
- **SRND** [Cisco Collaboration design zone](#) last checked 2026-10
- **RFC** [RFC 3261 SIP: Session Initiation Protocol](#) last checked 2026-10
- **Port table** [IANA service name and port number registry](#) last checked 2026-10
- **Port table** [Port reference for Webex Calling](#) last checked 2026-10
- **Release notes** [What's new in Webex Calling](#) last checked 2026-10
- **Vendor doc** <https://help.webex.com/article/nkhozs6/Get-Started-with-Control-Hub> last checked 2026-10
- **Vendor doc** <https://help.webex.com/en-us/article/fs78p5/Assign-organization-account-roles-in-Control-Hub> last checked 2026-10
- **Vendor doc** <https://help.webex.com/en-us/article/ajh6iy> last checked 2026-10
- **Vendor doc** <https://help.webex.com/en-us/article/njvdjf2/Configure-Webex-Calling-for-your-organization> last checked 2026-10
- **Vendor doc** <https://help.webex.com/en-us/article/nuylwki/Control-Hub> last checked 2026-10
- **Vendor doc** <https://help.webex.com/article/z3elky/Devices-page-in-Control-Hub> last checked 2026-10

- **Vendor doc** <https://developer.webex.com/docs/api/v1/workspace-locations> last checked 2026-10
- **Vendor doc** <https://help.webex.com/en-us/article/x7l1qbb/Customized-roles-in-Control-Hub> last checked 2026-10
- **Vendor doc** <https://help.webex.com/article/zqvufbb> last checked 2026-10
- **Vendor doc** <https://help.webex.com/article/lfu88u> last checked 2026-10
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